

Tay-Ken Altyn	Quality policy	INTEGRATED MANAGEMENT SYSTEM	
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Quality policy

1. **The main activity** of Tay-Ken Altyn LLP is the processing and refining of gold-containing mineral and secondary raw materials, as well as technogenic mineral formations, to produce refined gold and silver.

2. **The main strategic goal** of Tay-Ken Altyn LLP is to produce and sell refined gold and silver that meet national and international quality standards, as well as consumer requirements, while minimizing environmental impact and improving safe working conditions.

3. **The strategic goal is achieved by addressing the following tasks:**

1) Ensuring the safety of life and health of employees, as well as visitors, during activities, industrial safety, and environmental protection, excluding accidents, incidents, and near misses;

2) Selecting and recruiting qualified personnel with the necessary skills and competencies, as well as providing continuous professional development for employees;

3) Economically justified technological re-equipment of production, including automation of business processes, based on new achievements in science and technology, ensuring the safety of equipment, technical, technological, and labor processes;

4) Reducing production costs at all stages of production;

5) Establishing stable partnerships with customers and suppliers based on mutually beneficial cooperation.

4. **To achieve these goals, management is committed to:**

1) Creating a highly productive, cohesive team capable of timely and quality responses to changing market demands;

2) Improving means of production, technology, and organization of work at all stages of the enterprise's life cycle;

3) Implementing the principle: do not accept defects, do not create defects, do not pass on defects;

4) Systematically analyzing the satisfaction of personnel, raw material suppliers, and consumers of manufactured products;

5) Building a favorable social and production environment that encourages each employee's involvement in continuous quality improvement and advanced training, including in the field of the integrated management system;

6) Complying with applicable requirements and continuously improving the quality management system;

7) Delegating authority based on a balanced distribution and regulation of responsibilities among the company's employees.

5. To realize the quality policy, Tay-Ken Altyn LLP adheres to the following principles:

1) Quality is embedded in every workplace.

2) Quality is achieved by preventing problems rather than fixing them.

3) Quality is a process consisting of the steps: "plan-do-check-analyze-improve."

4) Quality is defined and evaluated by the consumer (customer).

6. The management of Tay-Ken Altyn LLP encourages managers at all levels to set an example for their subordinates in improvement activities and to develop a shared sense of responsibility for quality as the most important indicator of the team's work as a whole and each employee individually.

7. Management is committed to strictly adhering to the stated policy, is responsible for its implementation, and encourages staff to support it.

Director

A. Tleulin